



PREMIER ORAL SURGERY GROUP

To our colleagues, staff, and friends:

The start of 2020 has been arduous and unprecedented for all of us. Unfortunately, Bergen County has been one of the most devastated counties in the state. Many of us have already lost family and friends to the novel Coronavirus, and our thoughts and prayers go out to you.

As oral healthcare providers we have a unique opportunity to help our patients in need while simultaneously reducing patient volume at local emergency rooms and urgent care centers. Our doctors and staff at Premier Oral Surgery Group have been providing safe and effective care to our patients since the start of the pandemic and continue to do so. As local state and regional restrictions begin to ease, it is imperative for us to practice all necessary safety protocols to keep our patients and staff as safe as possible. Listed below is an outline of some of the things we have been implementing to provide optimal safety protocols during the pandemic:

Pre-appointment

- Patients are given a verbal 'covid-checklist' over the phone to determine any potential risk factors prior to scheduling their appointment
- TELEHEALTH conferencing is available if deemed necessary by the doctor
- Patients are asked to complete all their consents/paperwork online through our website, www.Premieroralsurgerygroup.com prior to their visit
- Patients are encouraged to come to their appointment alone
- Patients are encouraged to not arrive early. If they do, they are asked to wait in their car until the previous patient has left
- All appointments are scheduled 15-30 minutes apart without any overlap
- Patients are asked to arrive with a mask on the day of their appointment
- If a patient is late to his/her appointment they will be rescheduled

Check-in

- Patient is greeted at the door by a staff member in standard PPE and provided a mask if forgotten
- Temperature is taken at door with goal temp less than 100.4 F
- Patient is provided two COVID related consent forms that must be signed prior to entering operatory
- All waiting room seats are placed 6ft apart
- All magazines/newspapers and other communal items have been removed
- Multiple hand sanitizer units are strategically placed throughout the waiting room
- All doors are left open to to limit multi-touch surface exposure
- Front desk is protected by glass + plastic barriers
- All non surgical staff wears a Level 1 mask

Procedure

- All surgical staff is required to wear full PPE (N95 mask, level 1 mask, surgical cap, gown, eye protection, gloves, and facial shield)
- .Patient is advised to rinse with 1% Peroxide for 45 seconds prior to any exam/procedure
- High Speed HVAC chair-side aerosol suction to limit aerosolized particles (to be implemented soon)
- All operatory doors are kept closed during any surgical intervention
- **COVID+ patients with a TRUE dental emergency may have the opportunity to be treated by one of our surgeons at Englewood Hospital Medical Center

Post-procedure + Follow-up

- Rooms are wiped down TWICE with viricidal wipes and sprays
- Rooms are alternated between patients
- Patients are called 24-72 hours post-procedure by doctor to check-in
- Patients are given a tentative 1 week follow-up appointment at which point they will be called by office staff. The appointment is kept only if the patient remains symptomatic and/or requests to be seen.

As new COVID cases continue to downtrend, our community will slowly start returning to a 'new normal'. The good news is that studies have been illustrating that healthcare providers who triage appropriately and wear adequate PPE during patient interactions actually have a LOW chance of transmission. We remain committed to our patients and community during these difficult times and are always here for you. Please feel free to contact us directly if you have any questions regarding consents, protocols, PPE, etc. We hope that everyone continues to stay as safe and healthy as possible

Sincerely,



John Kallis, DMD



Mark Jaffe, DDS



Lee Kojanis, DDS

